

The McGraw-Hill Companies

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December 23, 2005

Mr. Richard Broome
Unitel Communications
President
10 Phyllis Street
Hazlet, NJ 07730

Dear Mr. Broome:

Over the past several weeks, Unitel team members have been working closely with my staff to address the recent power situation in one of The McGraw-Hill Companies data centers. This crisis situation was well contained and promptly addressed with the support of your staff - - during a round-the-clock, crucial team effort.

I was very impressed with the commitment and level of professionalism exhibited by the Unitel team and I greatly value their contributions. They were readily available, extremely responsive and well equipped to support us during this important time. They demonstrated a true partnering approach in meeting our critical needs.

On behalf of the McGraw-Hill Information Management leadership, please extend our gratitude to the team. We look forward to working closely with you and your team in the coming year.

Sincerely,



Angelo T. DeGenaro

CC:

Ron Chiang, McGraw-Hill
Kevin Friel, McGraw-Hill
Jeff Jones, Unitel Communications ✓